



KONICA MINOLTA

RETHINK SERVICE

KONICA MINOLTA
eCOMMERCE



Your customer portal
Available 24/7

eCommerce.konicaminolta.nl



KONICA MINOLTA
eCommerce-Portal

Giving Shape to Ideas

A SINGLE PLATFORM FOR YOUR REQUESTS

Independently manage and monitor your individual systems and/or your entire fleet of printers at any time from anywhere. With the Konica Minolta eCommerce portal, you will have access to all the relevant information about systems, meter readings and invoices, and also be able to order supplies and send out service messages

Online portal – accessible at any time

The ability to access important data and documents at any time without any hassle is becoming increasingly important in everyday office life. Our online portal will make many processes easier for you.

- Intuitive, user-friendly interface
- Can be used on any end device
- 24/7 access

Administration and usage – just as you require

You always have an overview of all users that are managing your systems in our online portal. All permissions and assignments can easily be modified whenever you wish.

- Simple administration of users, rights and systems by your appointed administrators
- Simple registration of administrators for your system or system group
- Preparation and assignment of systems/system groups for users
- Hierarchical depiction of your corporate structure
- Representation of your framework agreement conditions
- Collective revision of systems

Meter readings – convenient reporting

The reporting and reading of meter readings for your systems has never been more easy and convenient. Even for large fleets, meter readings can be read quickly.

- Update meter readings for several systems at the same time
- Read individual systems that are currently relevant for invoicing
- For a large number of systems, you can also upload as a CSV/Excel file – saving time and hassle

Systems – your fleet at a glance

Using the portal, you can independently carry out comprehensive administration of your systems. Here, you can access all the relevant areas such as software, accessories, contacts, orders, service messages, meters, usage reports and attachments.

- Technical information about systems (e.g. MAC address of the system)
- Administration of system location data (e.g. site, hours of operation)
- Assignment of a representative who can be contacted (for systems/system groups, ordering supplies, meter reading on site)
- Quick and convenient online ordering of supplies
- Preparation of service messages with all the relevant data concerning the fault
- Add new meter readings for the system
- Commission a system relocation





Reporting – full control over how your systems are utilised

Compile your own, informative reporting using your own key performance indicators. In addition, all information is represented clearly.

- Reporting of expended printing volumes
- Simple selection using the equipment number, system group, location and time-frame
- Individually enter minimum and maximum operational performance
- Graphical representation of page numbers (bar/line chart), also available to download as an XLS file
- Meter reading data is stored and can be retrieved for up to two years

Ordering Toner & Consumables

Order the consumables you need, such as toner, easily and at any time, in accordance with the terms of your contract.

Service – your personal service centre

Here, you'll find everything at a glance – this is where you can conveniently access all information about supplies that you have ordered, as well as any other orders and fault messages.

- Access to open and previous orders and service messages
- Status of service messages
- Track & Trace of your (toner)-deliveries

Invoices – always available

This area provides you with an overview of current and previous invoices. In case you ever cannot find an invoice, they will all be available here all the time.

- Quick access to your invoice copies
- Also available to download as a PDF

Developments in the pipeline

Our eCommerce portal is constantly being optimised for you and your requirements, and additional functions are being developed. Stay tuned for further updates!





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CHOOSE FOR FAST SERVICE

SIGN UP NOW



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eCommerce-Portal

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